

Parents' Behaviour Policy

Andy Gamble
September 2026



Low Road and Windmill
Music Federation



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Policy Title	Parents' Behaviour Policy
Policy Owner	Andy Gamble
Approved By	Julie Holmes
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1. Introduction

Low Road and Windmill Music Federation is committed to building a safe, respectful, and supportive learning environment where children thrive. We recognise the vital role that parents and carers play in their child's education, and we encourage positive partnerships between home and school.

This policy outlines the standards of behaviour expected from parents, carers, and visitors when engaging with our school community.

2. Aims

- Promote open, respectful, and constructive communication.
- Protect pupils, staff, and parents from unacceptable behaviour.
- Support the school in maintaining a safe and positive environment.
- Ensure issues and concerns are dealt with fairly and consistently.

3. Expectations of Parents/Carers

- Treat all staff, pupils, and other parents with courtesy and respect.
- Work in partnership with the school to support children's learning and wellbeing.
- Follow school procedures when raising concerns.
- Use social media responsibly and avoid making negative, defamatory, or abusive comments.
- Respect school rules, including health and safety requirements (e.g., no smoking, vaping, or bringing pets onto the premises, except assistance dogs).
- Ensure children attend school regularly and punctually.

4. Unacceptable Behaviour

- Shouting, swearing, or using offensive or threatening language.
- Aggressive, intimidating, or violent behaviour towards staff, pupils, or other parents.
- Discriminatory comments (racist, sexist, homophobic, etc.).
- Defamatory or offensive remarks about the school or individuals, including on social media.

- Persistent, unreasonable, or vexatious complaints.
- Harassment or intimidation in any form (in person, by phone, email, or online).

5. Raising Concerns

Parents should follow the school's procedures for resolving concerns:

1. Speak to the class teacher in the first instance by making an appointment at the school office.
2. If unresolved, raise the issue with a senior leader.
3. If necessary, follow the complaints procedure.

6. Consequences of Unacceptable Behaviour

If a parent's behaviour is unacceptable, the school may:

- Issue a verbal or written warning.
- Restrict methods of communication (e.g., to written correspondence only).
- Withdraw permission to access the school site, in line with Section 547 of the Education Act 1996.
- Report incidents to the police if behaviour is deemed criminal.
- Seek legal redress where necessary.

7. Commitment to Positive Partnership

We value our relationship with parents and carers. This policy is designed to support mutual respect, ensuring that all interactions contribute positively to children's education and wellbeing. By working together, we create the best environment for pupils to learn and succeed.