

Parent Survey 2020

Covid-19 Closure Focus

Low Road and Windmill Music Federation

In March 2020, The Music Federation, were instructed to close the school to almost all children until further notice due to the global Covid-19 Pandemic.

As advised by the government, we will stayed open for the children of key workers (e.g. NHS staff, police, others in frontline services) and children with certain needs.

Pupils' learning was of course important to us all, so we continued to help all children to learn throughout the closure.

We dynamically set up Google Classroom to ensure stability of provision in terms of tasks and activities accessible to all. Children were provided with a book and resource pack to record their activities and work. As you can imagine, implementing this on such a large scale and to so many families could be problematic, so we swiftly set up a dedicated support e-mail address for this along with all closure-related correspondence. Families without Internet access were provided with paper resources throughout the whole closure and those without devices were lent iPads upon request. The work packs were initially posted out and then, as time progressed, were included in the home visit rota. We actively encouraged all pupils to access their learning via Google Classroom and tapestry finding it to be highly successful.

From the very first day, Windmill became a hub providing meals to out FSM children and those from Broomfield and Hunslet Carr. Low Road were initially provided free meals from from Hunslet St. Josephs. The introduction of meal vouchers caused many internal issues, which were out of our control and heavily publicised in the press. We are proud to say that we continued providing meals and food hampers for those affected and finally resolved the issue and could arrange meal vouchers for the whole of the summer holiday. At all times, communication regarding the issue was shared with families via telephone calls, text messages and website letters.

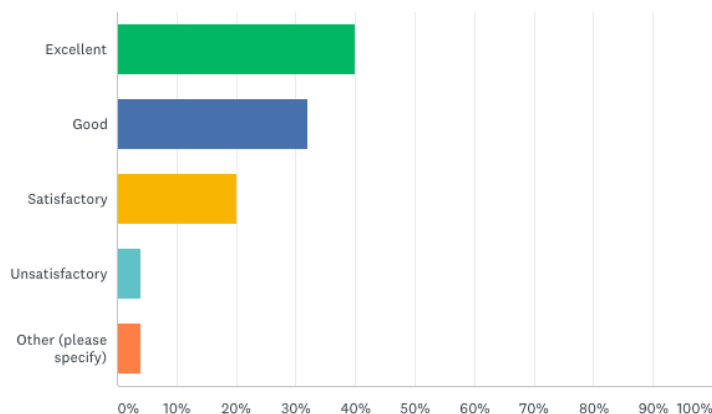
The wellbeing of pupils and their families were at the forefront of our minds. Our website updates were plentiful and text messages sent directing families to view detailed updates. Vulnerable pupils were invited in to school, however the uptake was lower that government expectations. Consequently, our Designated Safeguarding Lead conducted weekly reviews of these pupils and all families had weekly telephone calls. Home visits were also arranged and the social distancing advice was adhered to throughout. There were many lines of communication between school and families: daily Google classroom checks made by staff; e-mail support and advice; weekly telephone calls from teachers and regular text message updates to name a few.

All families have been asked to comment on their own personal experience of how the leadership team has managed Low Road, Windmill and Daycare throughout the Covid 19 pandemic.

This anonymised (where appropriate) document contains online responses as of 6.7.2020

How do you feel that communication has been handled during the Covid-19 closure?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Excellent	40.00% 40
▼ Good	32.00% 32
▼ Satisfactory	20.00% 20
▼ Unsatisfactory	4.00% 4
▼ Other (please specify) Responses	4.00% 4
TOTAL	100

Showing 4 responses

- ☐ When it first started phone calls regular but as time went on nothing

6/26/2020 9:45 AM

[View respondent's answers](#)
[Add tags ▼](#)
- ☐ It has been mainly positive with excellent communication with Teacher and Tapestry. But we haven't been given any guidance on uniform - only word of mouth that it isn't compulsory.

6/25/2020 6:11 PM

[View respondent's answers](#)
[Add tags ▼](#)
- ☐ Initially at the start of covid communication was excellent. It has gone downhill since though and since the return of children to school. There's been mixed messages from different members of staff with it seeming like noone is sure of the plan

6/25/2020 3:53 PM

[View respondent's answers](#)
[Add tags ▼](#)
- ☐ <

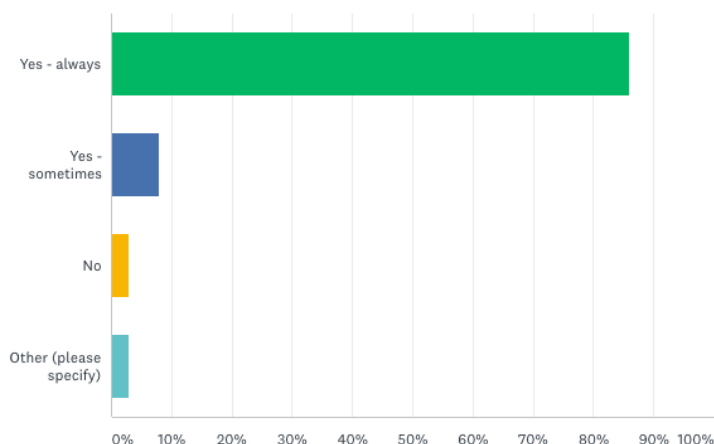
6/25/2020 3:04 PM

[View respondent's answers](#)
[Add tags ▼](#)

72% of families rate the communication Good/Excellent with an additional 20% saying it was satisfactory. When teachers conducted telephone calls, many were ringing offsite and therefore from private numbers. Staff were advised not to leave answerphone messages as it enabled the family to ring them back. Consequently, some families chose to not answer and received home visits.

Has The Music Federation enabled you to stay safe during the Covid-19 closure?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
▼ Yes - always	86.00%	86
▼ Yes - sometimes	8.00%	8
▼ No	3.00%	3
▼ Other (please specify)	Responses 3.00%	3
TOTAL		100

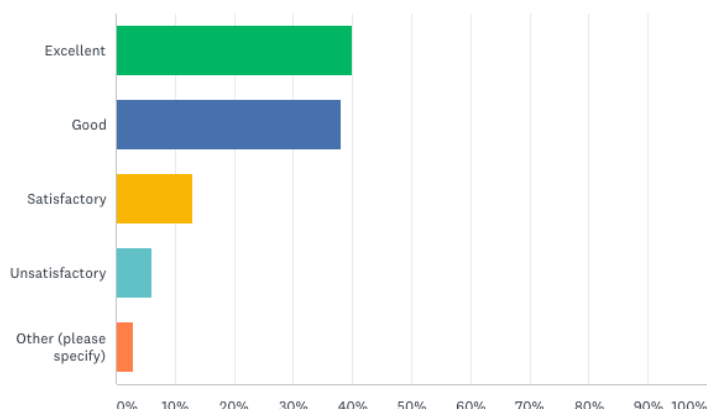
Showing 3 responses

- ☐ Not really expecting people to walk up during lockdown to pick school dinners up
6/26/2020 9:45 AM [View respondent's answers](#) [Add tags](#) ▼
- ☐ N/a
6/25/2020 9:00 PM [View respondent's answers](#) [Add tags](#) ▼
- ☐ Between always and sometimes. It would be beneficial to have someone on the gates as some adults and older children do not wait for others when coming through the gated door.
6/25/2020 6:11 PM [View respondent's answers](#) [Add tags](#) ▼

97% of the families felt like TMF helped them to stay safe. We did offer meals for our pupils, which did need collecting as we were unable to deliver to every individual family. Those who chose to use this service were happy to collect.

How would you rate the response of leadership in setting up an infrastructure to enable learning to continue?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Excellent	40.00% 40
▼ Good	38.00% 38
▼ Satisfactory	13.00% 13
▼ Unsatisfactory	6.00% 6
▼ Other (please specify) Responses	3.00% 3
TOTAL	100

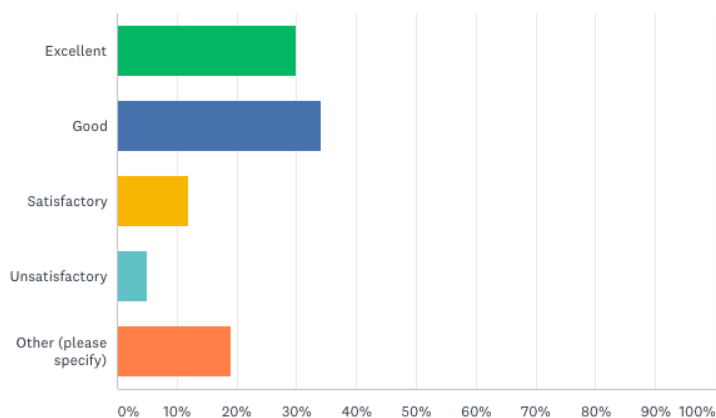
Showing 3 responses

- ☐ Might of been ok for online learning but for people without laptops etc rubbish worked stop coming home
6/26/2020 9:45 AM [View respondent's answers](#) [Add tags](#) ▼
- ☐ You were on the ball from the get go! Full respect for changing plans when necessary too.
6/25/2020 6:11 PM [View respondent's answers](#) [Add tags](#) ▼
- ☐ Excellent although not been able to always use it
6/25/2020 3:01 PM [View respondent's answers](#) [Add tags](#) ▼

78% rated TMF as Good/Excellent when setting up home learning with a further 13% (taking the total to 91%) stating it was satisfactory. Those pupils who did not attend on the final day were unable to collect their packs/Usernames and passwords however these were posted out on Monday 23rd March. Government lockdown restrictions meant that they took longer to arrive than hoped.

How well do you feel The Music Federation has prepared the premises for pupils to return?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Excellent	30.00% 30
▼ Good	34.00% 34
▼ Satisfactory	12.00% 12
▼ Unsatisfactory	5.00% 5
▼ Other (please specify) Responses	19.00% 19
TOTAL	100

Showing 19 responses

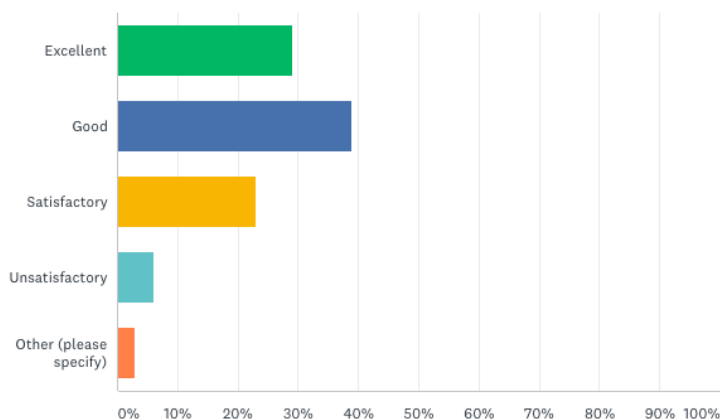
<input type="checkbox"/> Don't no	6/30/2020 9:16 AM	View respondent's answers	Add tags ▼
<input type="checkbox"/> Not been to school since lock down, cannot comment	6/30/2020 8:52 AM	View respondent's answers	Add tags ▼
<input type="checkbox"/> Ive not been to see it so I don't know	6/26/2020 1:19 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/> Not sure as only seen layout for windmill	6/26/2020 9:45 AM	View respondent's answers	Add tags ▼

The results for this question are skewed due to 19% feeling unable to comment due to not returning to either school yet.

A video showing and explaining all the measures staff made towards meeting government guidelines was available to view online. A text message was sent to all parents directing them to the video for reassurance. As always, TMF continued to welcome feedback and questions regarding the premises; these came via e-mail and phone calls.

How well has you and your family's mental and emotional wellbeing been considered during the Covid-19 closure?

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	29.00%	29
Good	39.00%	39
Satisfactory	23.00%	23
Unsatisfactory	6.00%	6
Other (please specify)	3.00%	3
TOTAL		100

Showing 3 responses

☐

6/25/2020 3:33 PM

[View respondent's answers](#)

[Add tags](#)

☐

No help from the school whatsoever, lack of support

6/25/2020 3:21 PM

[View respondent's answers](#)

[Add tags](#)

☐

Not the schools fault and thing school could do

6/25/2020 3:21 PM

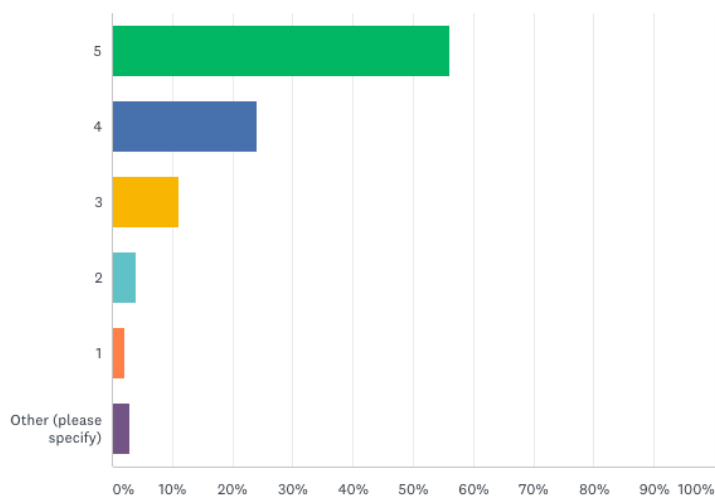
[View respondent's answers](#)

[Add tags](#)

68% feel like we have provided Good/Excellent support towards mental and emotional wellbeing during the closure with a further 23% (taking the total to 91%) saying we have been satisfactory. From the way the results have been collected, we are unable to further discuss with the 6% who found us unsatisfactory. However, there was a space for comments at the end of the questionnaire.

To what degree do you have faith that The Music Federation leadership will continue to guide, support and protect you moving forwards? (5=excellent, 1=poor)

Answered: 100 Skipped: 0



ANSWER CHOICES	RESPONSES
5	56.00% 56
4	24.00% 24
3	11.00% 11
2	4.00% 4
1	2.00% 2
Other (please specify)	Responses 3.00% 3
TOTAL	100

Showing 3 responses

- ☐ Mine will be going too high school and not back to primary
6/25/2020 3:02 PM [View respondent's answers](#) [Add tags](#)
- ☐ they have proved themselves with everything they have done
6/25/2020 3:01 PM [View respondent's answers](#) [Add tags](#)
- ☐ i
6/25/2020 3:00 PM [View respondent's answers](#) [Add tags](#)

It is clear from this that the families have faith in our ability to continue to deliver an excellent service to the families moving forwards.

How could The Music Federation adjust their practice and further improve should this happen again?

Answered: 33 Skipped: 67

☐ Add online classes are well Google classroom

6/30/2020 9:16 AM

[View respondent's answers](#)

Add tags ▼

☐ They did great.

6/30/2020 8:51 AM

[View respondent's answers](#)

Add tags ▼

☐ Resources created by the teachers that knows their pupils instead of online already made lessons

6/30/2020 8:51 AM

[View respondent's answers](#)

Add tags ▼

☐ -

6/30/2020 8:50 AM

[View respondent's answers](#)

Add tags ▼

☐ Hopefully it will it happen and I knowhow much pressure the teachers are under. I don't think they could do more under current circumstances

6/28/2020 4:56 PM

[View respondent's answers](#)

Add tags ▼

☐ I can't see how the school can do any more! Year 6 and 4 teachers always ringing and checking we are all ok, sending work on the classrooms but also ringing to check we understand it and can complete. Offered to drop work and reading books off. It's not for school to check up on us all but you did it.

6/28/2020 2:57 PM

[View respondent's answers](#)

Add tags ▼

☐ None

6/28/2020 2:42 PM

[View respondent's answers](#)

Add tags ▼

☐ No it's not helpful.

6/27/2020 11:11 PM

[View respondent's answers](#)

Add tags ▼

☐ Don't think they need to improve they have done a amazing job.

6/26/2020 3:24 PM

[View respondent's answers](#)

Add tags ▼

☐ They need to follow government plan and strategies as seen on daily briefing.

6/26/2020 8:38 AM

[View respondent's answers](#)

Add tags ▼

☐ There should be egular contact with kids who are homeschooling

6/26/2020 7:16 AM

[View respondent's answers](#)

Add tags ▼

☐ I think they have a great team and have a good handle on things and will adapt to what ever needs must be put in place

6/25/2020 7:00 PM

[View respondent's answers](#)

Add tags ▼

Parent Survey June 2020 – Covid-19 Focus

- | | |
|---|--|
| <input type="checkbox"/> Have management on the gates for reassurance. Rethink the one way system - possibly come through the large gates and exit via the gated door. Whilst the one way system around school is understandable, by the time you get to the gated door not everyone waits and also people both entering and exit have to share the same path. | 6/25/2020 6:11 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> No | 6/25/2020 5:23 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> Key targets to be shared with parents to measure child learning. | 6/25/2020 5:04 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> To keep safe distance and few pupils in one class and more teachers for support | 6/25/2020 4:44 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> Good | 6/25/2020 4:42 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> None | 6/25/2020 4:24 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> J | 6/25/2020 3:58 PM View respondent's answers Add tags ▼ |
| <input type="checkbox"/> Clearer communication at all times. It shouldn't be left for parents to presume what the plan is. We have been told different plans for school meals on many many occasions, we were told our daughter was in a key worker group when she isn't she is in her normal class. We have been told by our children that they are supposed to be in non uniform but this has never been communicated to us in anyway. The teachers have been amazing throughout and a great support to the children through a very emotional time and overall we think low road is excellent | 6/25/2020 3:53 PM View respondent's answers Add tags ▼ |

Parent Survey June 2020 – Covid-19 Focus

<input type="checkbox"/>	Everything is in place. If it works as it is then everything has been done that can be done.	6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Music federation's practice has been very good throughout this period. The provision of breakfast club was just excellent for working parents.	6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	🌹	6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Paper work been sent home in packs	6/25/2020 3:26 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Low road. Can we just walk around the grass field in front of the school instead of back at school ? Its hard to maintain distance when we come out next to reception entryway	6/25/2020 3:22 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	More work for the children, with additional support for parents who may not be so clued up on terminology	6/25/2020 3:21 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Provide podcast teaching sessions	6/25/2020 3:08 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	After school club being kept open	6/25/2020 3:07 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	No	6/25/2020 3:03 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Won't matter to my family	6/25/2020 3:02 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Nothing. They have been amazing.	6/25/2020 3:01 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	No	6/25/2020 3:00 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	N/A	6/25/2020 3:00 PM	View respondent's answers	Add tags ▼

Some suggestions from parents were acted upon straight away such as having more staff on the gates when pupils return. This will continue into September when further opening occurs.


Online lessons and/or video lessons have also been suggested and this is something teams are happily exploring however we need to ensure we follow all federation policies linking to e-safety and safeguarding.

Do you wish to make any further comments?

Answered: 32 Skipped: 68

- | | | | | |
|--------------------------|---|--------------------|---|----------------------------|
| <input type="checkbox"/> | No | 6/30/2020 9:16 AM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | - | 6/30/2020 8:50 AM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | I found speaking with Mrs Harvison helpful and reassuring when coming to the needs of my child | 6/28/2020 4:56 PM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | Thank you to everyone for all your help and support. Not only the phone calls but e-mails from the year 6 teacher sending out instructions to help me get on the classrooms and then ringing to check it was all ok even e-mailing on a weekend to reply to me when we struggled. School offered a good range of work with extras being offered on e-mail every week not sure no other school did that. | | | |
| <hr/> | | | | |
| <input type="checkbox"/> | None | 6/28/2020 2:42 PM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | We didn't get much support from the school. | 6/27/2020 11:11 PM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | I would like to know why low road didn't get the school dinner vouchers and are they going to be supplying them during the 6 week holidays | 6/26/2020 9:45 AM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | Not at all | 6/26/2020 8:38 AM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | Video classes for reception and year 1 could have helped more | 6/26/2020 7:16 AM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | The year 1 team and the reception team have been amazing ensuring both my boys have support whilst learning and they have made phone calls and asked if I was ok with the home learning. | 6/25/2020 7:00 PM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | We know you've done your absolute best and we hope you manage to have a well deserved break in the Summer! | 6/25/2020 6:11 PM | View respondent's answers | Add tags ▼ |
| <hr/> | | | | |
| <input type="checkbox"/> | No | 6/25/2020 5:23 PM | View respondent's answers | Add tags ▼ |

Parent Survey June 2020 – Covid-19 Focus

<input type="checkbox"/>	Thank you for checking on us and supporting my family the way you did I'm so grateful	6/25/2020 4:44 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	No	6/25/2020 4:42 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	As a parent I am so grateful to all the staff. As a family we have felt supported and although lockdown was a challenge for us all the phone calls, postcards, messages on Google classroom certainly kept us going. As much as we could we kept on top of the children's learning. I was fully supported by the school when I had to return as a key worker after 11 weeks at home with my children. Communication was excellent and my e mails were replied to almost instantly.Thank you to you all. What a wonderful school you are.	6/25/2020 4:35 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	No			
<input type="checkbox"/>	No, I don't	6/25/2020 3:58 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Thank you for everything. The weekly phone call from class teachers was good as it the parents way of knowing if their child was doing ok with Google Classroom. It was also still having yhat contact with school It's a shame it can't carry on but fully understand wht it can't.	6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Thank you for your continued excellent practices and support. To all teachers I take my hat off you all, you are amazing and continue doing a great job for our kids who will be future leaders.	6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>		6/25/2020 3:33 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	The flexibility for key worker children and communications regarding this facility when contacted have been very good.	6/25/2020 3:22 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	no	6/25/2020 3:22 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	Yes not happy	6/25/2020 3:21 PM	View respondent's answers	Add tags ▼
<input type="checkbox"/>	No	6/25/2020 3:19 PM	View respondent's answers	Add tags ▼

Parent Survey June 2020 – Covid-19 Focus

- ☐ The teachers have been amazing throughout the pandemic and have given fantastic support!
6/25/2020 3:08 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ I can not fault the school at all, you have all been amazing and informative throughout
6/25/2020 3:07 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ Keep it up in everything we r happy with school, thanks.
6/25/2020 3:03 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ Only good luck in the future keep up the great work
6/25/2020 3:02 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ Loved speaking to the teachers and they always had time to chat to the kids. Use the e-mail address supplied by text to ask for work and it worked
6/25/2020 3:01 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ I want to thank all the Reception teachers! They have all been amazing, from home learning to the return to school. Communication has been absolutely spot on and I can't thank them enough for the support
6/25/2020 3:00 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ I have been incredibly impressed with the speed and quality of work put up onto Google classroom. Communication has been great and I feel that the whole situation was handled in the best way it could have been. Outstanding job from all staff, thank you.
6/25/2020 3:00 PM [View respondent's answers](#) [Add tags ▼](#)
- ☐ Thanks for been so good
6/25/2020 2:59 PM [View respondent's answers](#) [Add tags ▼](#)